



For warranty questions  
or to initiate a warranty claim,  
go to [www.EverDrive.com/warranty](http://www.EverDrive.com/warranty)  
or  
call 1-866-714-7897

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## WARRANTY GUIDELINES

Included in the price of every EverDrive Guaranteed Used Part is our Three (3) Year Unlimited Mileage Limited Part Warranty. At our discretion, EverDrive will repair, replace, or provide a refund for any defective part to the original purchaser.

### THREE (3) YEAR LIMITED PART WARRANTY

Subject to the limitations below, EverDrive, LLC (EverDrive) expressly warrants to the original purchaser for three (3) years from the date of original purchase against the failure of the part as specifically described on the packing slip accompanying such part due to defects in EverDrive's materials or workmanship (a defective part). **ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED, TO THE EXTENT ALLOWED BY LAW, AND TO THE TIME PERIOD COVERED BY THIS WRITTEN WARRANTY.** If the purchaser complies with the terms of this warranty, EverDrive will repair or replace a defective part without additional shipping cost to you. EverDrive may, at its discretion, provide a refund equal to the price paid for the part in lieu of repair or replacement of the part. The foregoing is the only, sole and exclusive remedy under the terms of this warranty.

#### Exclusions

1. Incidental or consequential damages including, but not limited to, damage to or the cost of related parts, loss of income, travel expenses, loss of transportation, towing fees, rental vehicles or diagnostics are not covered by this warranty.
2. Parts installed in vehicles that are raced or used off-road are not covered by this warranty.
3. This warranty does not cover damage or failure arising directly or indirectly from improper installation (not in accordance with the original equipment manufacturer's specifications) or related vehicle problems, misuse, maintenance, neglect, abuse, overheating, vandalism, abnormal operation, environmental conditions, accident or any damage which was apparent and not reported at the time of delivery.

#### General Limitations

1. This warranty is extended only to the original purchaser and is not transferable. You must be able to provide an original receipt in your name for the warranty claim to be considered.
2. Any repairs not authorized by EverDrive will void the warranty.
3. We reserve the right to have the part inspected to insure that all pertinent provisions of this warranty have been met prior to any replacement, repair, or refund.
4. THIS WARRANTY IS NULL AND VOID IF:
  - a. Failures are caused by non-covered components, improper installation, failure to clear computer codes, defective workmanship, usage for which the part was not intended and/or improper maintenance (e.g. using the incorrect types and levels of fluids and lubricants as specified by the vehicle manufacturer).
  - b. Product is installed in an application for which the vehicle manufacturer did not intend it.
  - c. Failure is caused by towing a trailer or other vehicle unless your vehicle is equipped for this purpose as recommended by the vehicle manufacturer.
  - d. Product is installed or operated outside of the United States.
  - e. Failure is caused by or related to a collision, fire, theft, vandalism, riot, explosion, lightning, earthquake, windstorm, hail, water, freezing, flood or any other Act of God.
  - f. Failure is caused by neglect, abuse, misuse, racing (whether on road or off-road), or modifications.
  - g. There is evidence that the vehicle was continually operated after a failure occurred.
  - h. The heat tabs are missing, tampered with, melted, misplaced, or otherwise not as originally installed.
5. This part may have accessories that are attached, and must be switched or removed to accommodate proper installation, which is the responsibility of the installer. Such accessories are not covered by this warranty.
6. This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.
7. EverDrive does not authorize any person to create for it any obligation or liability in connection with this warranty.

#### Limitations for Specific Parts

This warranty is limited to defects in the case, block, heads, pistons, crankshaft, camshafts, valves, rockers, connecting rods and other internal lubricated parts. All other parts that may be provided are considered "accessories and extra parts". No warranty is provided for any such parts that are attached, including, but not limited to, parts such as solenoids, injectors, switches, sensors, cables, electronics, belts, hoses, water pumps or manifolds.



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## INSTALLATION GUIDELINES FOR WARRANTY VALIDATION

To validate the warranty on this part, installation must be completed within 30 days of delivery date and the work indicated below must be performed and documented at time of installation. Upon initiating a warranty claim, you will be required to provide appropriate record of installation date, mileage, VIN, and mechanic. Maintenance receipts and other documentation may be requested as part of the warranty claim process.

### Engines:

- ⌚ The oil screen and pickup tube must be cleaned.
- ⌚ Install new timing belt, water pump, thermostat, spark plugs, fluids, seals, oil filter, oil and other fluids to the proper levels and using the proper types in accordance with the vehicle manufacturer's guidelines.
- ⌚ Flow-check the radiator and replace if necessary.
- ⌚ Change the oil after the first 600 miles.
- ⌚ Change the oil once every 3,000 - 5,000 miles thereafter.
- ⌚ Service the vehicle at proper intervals in accordance with the vehicle manufacturer's guidelines.

### Automatic Transmissions:

- ⌚ Replace all external seals, pan gasket, and filter (where applicable).
- ⌚ Replace or flush cooler and lines in accordance with the vehicle manufacturer's guidelines. This includes reviewing the latest Technical Service Bulletins for the vehicle.
- ⌚ Fill transmission and differential/final drive assembly to the proper level using proper fluids in accordance with the vehicle manufacturer's guidelines.
- ⌚ Reset computer codes.
- ⌚ Adjust shifter mechanisms.

### Manual Transmissions:

- ⌚ Replace all seals, clutch, pressure plate, release bearing, and pilot bearing.
- ⌚ Fill transmission and differential/final drive assembly to the proper level using proper fluids in accordance with the vehicle manufacturer's guidelines.
- ⌚ Adjust shifter mechanisms.

### Axle Assemblies and Transfer Cases:

- ⌚ Replace seals and cover gasket (where applicable).
- ⌚ Fill to the proper level using proper fluids in accordance with vehicle manufacturer's guidelines.
- ⌚ All tires on the vehicle must be the same size as recommended by manufacturer for the vehicle.

## ONE (1) YEAR LIMITED LABOR WARRANTY

If the warranted part is originally installed by an ASE-certified mechanic, and the above stated work is performed at time of installation, EverDrive will provide a One (1) Year Limited Labor Warranty from the date of original purchase, subject to the terms, exclusions, general and specific limitations of our Three (3) Year Limited Part Warranty. Labor reimbursement will be in accordance with the original installation hourly rate and labor hours incurred, not to exceed the rate of \$70.00 per hour and not to exceed the applicable hours schedule for the work performed as published in the Mitchell Repair Manual.

## RETURNS AND EXCHANGES

(Applies to Warranty and Non-Warranty Claims)

1. You may return a part for refund for any reason within thirty (30) days from the delivery date, provided that the part as not been installed and the part is in its original condition. You will be charged for the cost of return shipping and a restocking fee equal to 20% of the original sales price. These charges will be waived in circumstances where EverDrive delivered a defective part or incorrect part.
2. You must notify EverDrive by telephone prior to returning a part. This applies to all returns, whether for warranty reasons or other reasons.
3. Upon installation, which must occur within thirty (30) days of delivery date, your EverDrive 3-Year Warranty takes effect. Any request for returns or exchanges after installation are subject to the stated warranty guidelines.
4. EverDrive will pay the return shipping for valid warranty claims only if the carrier is dispatched by EverDrive.
5. For complete instructions on how to file a Warranty Claim with EverDrive – visit [www.EverDrive.com/warranty](http://www.EverDrive.com/warranty) or call 1-866-714-7897.